

6 Ways to Master Restaurant Workforce Management

Your business — and your workforce — move fast. Give managers and employees the tools they need to stay ahead of the rush.



1



Mobile-First Matters

- Give staff flexibility to manage schedules, benefits, and pay, anytime, anywhere.
- Connect employees across shifts and locations with consistent communication.
- Streamline hiring, onboarding, and engagement to improve retention.



The average American checks their phone **every 5 minutes**.

Rethink Recruiting and Onboarding

- Keep the hiring process moving to maintain top candidate interest.
- Set up new hires for success with personalized, AI-guided onboarding.
- Integrate recruiting and onboarding to reduce manual work.

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Strong Managers, Smooth Service

- Empower managers to drive retention and culture.
- Give managers time to focus on their teams with easy-to-use technology.
- Help managers provide consistent feedback and empathetic communication.



45% of longer-term restaurant workers cite poor managers as the top reason they're considering leaving.

Reduce Payroll Complexity

- Stay vigilant about evolving federal, state, and local employment laws.
- Invest in solutions that simplify pay calcs across locations and shifts.
- Automate payroll to reduce risk, ensure accuracy, and save time.

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Put Employee Experience on the Front Burner

- Show consistent recognition to individuals and teams.
- Lead communications with your values to instill a shared sense of purpose.
- Collect — and act on — employee feedback so workers feel valued and heard.



The quit rates for accommodations and food services are **2x the national quit rates**.

Turn Data into Action

- Balance staffing and service with real-time visibility into labor costs.
- Analyze top candidate trends to improve recruiting and retention.
- Drive smarter decisions to improve engagement and performance.

6



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References:

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